

Kids World

kidsworld.edu.au



Enrolment Pack





KIDS WORLD KIDS ARE OUR WORLD

By this stage you've probably visited a few centres and you're wondering which one to choose; we hope this letter makes the decision a little easier.

At Kids World, we're different.

We are privately owned by a young, passionate family. Kieran and Karen Armstrong own only two centres and are heavily involved in their operations.

We are not owned by a big corporate provider like so many in this area are and in turn we have a substantially larger 'care factor'.

Kieran's experience in the industry and background in psychology (child development major) along with Karen's background in midwifery equip us with skills you will not find elsewhere. Enough about us, why else should you choose Kids World you might ask? We'll answer that question below.

OUR EDUCATORS:

You'll likely hear 'we have the best educators' from multiple centres and whilst we claim the same, we're confident we are right.

- Our team is consistent
- Our turnover is much lower than industry average of 33%.

When you meet our team, you can expect to know them for the whole time you're with us. We have Diploma qualified Room Leaders in each room and degree qualified Early Childhood Teachers running our amazing kinder programs that include, excursions, incursions, and a robust school readiness program. Our team is sure to impress.

OUR SERVICE:

We understand we're here to make your lives easier and work extremely hard to do that. We ensure we greet every family during the morning rush. We are vigilant and keep a keen eye out for families who need support settling their little ones.

In the afternoon we send them home with a piece of fruit to munch on and keep them occupied in the car. We have visits from the local maternal health nurse, doctor and dentist so parents don't have to do the run around on the weekends!

Make sure you ask about our **'DATE NIGHT'** as this is something you will want to get on to! We want to be known as a centre goes above and beyond for our families so let us show you, our service.

OUR INNOVATION:

We want to be innovative in our industry and in turn promote sustainability with our leaders of tomorrow. We're constantly updating systems to challenge our Educators, generate new thoughts and in turn learning opportunities that will flow on to our children.

We have easy to use, modern technology such as a private education and communication system and electronic sign in/out to ensure a speedy morning drop off.

OUR COMMUNICATION:

We always have office support available at the centre. You will not need to chase us for an opportunity to discuss your child's development or a confusing bill/statement.



Our team is here and will actively seek you out to ensure you are happy with the service you are receiving. This is coupled with regular social media and communication updates to always keep families in the loop. We also have an amazing fortnightly newsletter that has everything from community updates to a fortnightly secret recipe from our fantastic chef and competitions!

OUR EDUCATION:

Why we're here. We offer learning opportunities for your children every moment of every day.

- We have regular visitors come and speak to their relevant experiences
- We take children on regular excursions (even the babies get out and about in our special pram).
- We partner with local schools to ensure we are preparing children for prep wherever they may go.
- We partner with the local council and other support agencies to ensure we access all extra available resources.
- We partner with you; we want to hear what is important to you regarding your child's development and we tailor our program accordingly.
- We run kinder information nights, parent teacher interviews and a kinder graduation to celebrate our children's achievements when they are ready to head off to 'big school'.

All this is underpinned by our Reggio Emilia and Montessori inspired education program where we find the perfect mix between structured intentional teaching and child-initiated experiences that assist children to learn through play.

We hope this letter has helped make your decision a little easier. We want to assure you that if you do choose Kids World, we will work our hardest every day to ensure you are happy with the decision you have made.

We look forward to meeting you soon!

Kieran & Karen Armstrong

Kieran & Karen Armstrong



Kids World Charter

Vision:

To be renowned as the best and most desired early education centres in Australia.

Mission:

We strive to offer the best early education for our children through a robust Montessori and Reggio inspired curriculum, as well as the best service for our families by offering more than they expect, every single day.

Values:

1. **Team:**
We are stronger together than as one, teamwork is paramount
2. **Community:**
Kids World is a community with a family like feel. We want all families and children to really feel that sense of belonging whilst we play an active role in our local community
3. **Compassion:**
We care more than most. We want to support and help our families, and each other however possible and treat everybody with the respect and care they deserve
4. **Health:**
We want to inspire healthy lifestyle practices that will stay with our children for a lifetime. We also want to help support the health of the world around us through teaching sustainable practices.
5. **Culture:**
Our company culture and our family's cultures are equally important. We value our family's cultural backgrounds, and we drive a positive culture within our centre
6. **Excitement:**
We don't want to rest on our laurels, we want to be dynamic, engaging and above all, fun!
7. **Professionalism:**
We pride ourselves on professionalism that other small companies often overlook

Philosophy:

Our philosophy at Kids World encompasses our vision, mission, and values. We are here to offer the best education and care in Australia through an amalgamated curriculum that is inspired by the Reggio and Montessori teaching philosophies.

Our values of team, family, compassion, health, culture, excitement, and professionalism drive our practice. We strive to display them in every decision and choice we make. Our team needs to feel like a family and our children and families need to belong to that. Our compassion for children and families ensures we strive for healthy practices and an inclusive environment for all cultures. Our company culture is full of fun and excitement as we push for a different type of childcare that keeps our children and families engaged and excited. Our professionalism sees us develop a robust program inspired by the philosophies of Reggio Emilia and Maria Montessori as well as robust and enforced policies and procedures.

We go above and beyond in every facet of every day. We want to be a sustainable place of excitement and learning where children and families always feel welcome. Our philosophy is only a brief snapshot of what it means to be a part of Kids World.

Welcome to Kids World

Dear Parents,

Welcome to Kids World Child Care Centre & Kindergarten.

We are so excited that you have chosen to partner with us in these formative years of your child's life. Whilst you have made a great decision, it is natural to feel levels of concern and anxiety.

This Parent Handbook is written to provide you with important information to help you and your child transition smoothly in to attending long day care and kindergarten. Please note that this handbook is intended to give you a quick initial understanding of how we do things at Kids World. For full details regarding the topics covered in this handbook, please refer to the Kids World Policies and Procedures Manual which is always displayed visibly in the centre premises or available upon request from our office.

Additionally, this Parent Handbook aims to provide you with links to information available elsewhere in the community to help you in relation to parenting and family life. We trust that this will be a useful resource for you.

Sincerely,
Kids World Management & Staff

Kids World's Philosophy

Kids World is committed to quality early childhood education and care that provide equal opportunity for children from all backgrounds and their families to achieve the best outcomes through a stimulating educational program, a safe and healthy environment, warm and responsive relationships and effective leadership.

Statement of Principles:

Philosophy of Learning: we believe in a multifaceted approach. Our curriculum is influenced by a mix of Reggio Emilia as well as Montessori as we strive for the fine balance of structure in play-based learning. We are confident this approach prepares our children for school and beyond.

Child-Centered Approach: we believe in experiences, resources and routines that are carefully planned and designed in response to children's interests and backgrounds. Educators will find opportunities to teach through planned and spontaneous interactions with children.

Ethical, Respectful and Reflective Relationships: we believe that ethical, respectful and reflective relationships amongst children, educators and families are key to achieving the best outcomes for children. We acknowledge the competency of children, the values and choices of parents, and the professional judgment of educators when making decisions relating to the service.

For more information on our philosophy, please approach our office.

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Our Code of Ethics (Excerpts)

Kids World's Code of Ethics defines the values and behaviours that Educators at Kids World are committed to. Our Code of Ethics is based on industry standards and modeled after Early Childhood Australia's Code of Ethics.

In relation to children, Kids World educators shall:

1. Act in the best interests of all children.
2. Respect the rights of children as enshrined in the United Nations Convention on the Rights of the Child (1991) and commit to advocating for these rights.
3. Recognise children as active citizens participating in different communities such as family, children's services and schools.
4. Work with children to help them understand that they are global citizens with shared responsibilities to the environment and humanity.
5. Respect the special relationship between children and their families and incorporate this perspective in all my interactions with children.
6. Create and maintain safe, healthy environments, spaces and places, which enhance children's learning, development, engagement, initiative, self-worth, dignity and show respect for their contributions.
7. Work to ensure children and families with additional needs can exercise their rights.
8. Acknowledge the uniqueness and potential of all children, in recognition that enjoying their childhood without undue pressure is important.
9. Acknowledge the holistic nature of children's learning and the significance of children's cultural and linguistic identities.
10. Work to ensure children are not discriminated against on the basis of gender, age, ability, economic status, family structure, lifestyle, ethnicity, religion, language, culture, or national origin.
11. Acknowledge children as competent learners and build active communities of engagement and inquiry.
12. Honour children's right to play, as both a process and context for learning.

II. In relation to families, Kids World Educators shall:

1. Listen to and learn from families, in order to acknowledge and build upon their strengths and

competencies and support them in their role of nurturing children.

2. Assist each family to develop a sense of belonging and inclusion.
3. Develop positive relationships based on mutual trust and open communication.
4. Develop partnerships with families and engage in shared decision making where appropriate.
5. Acknowledge the rights of families to make decisions about their children.
6. Respect the uniqueness of each family and strive to learn about their culture, structure, lifestyle, customs, language, beliefs and kinship systems.
7. Develop shared planning, monitoring and assessment practices for children's learning and communicate this in ways that families understand.
8. Acknowledge that each family is affected by the community contexts in which they engage.
9. Be sensitive to the vulnerabilities of children and families and respond in ways that empower and maintain the dignity of all children and families.
10. Maintain confidentiality and respect the right of the family to privacy.

For a full copy of our Code of Ethics, please refer to Kids World's Policies and Procedures Manual.

For information on the Early Childhood Australia Code of Ethics, please refer to www.earlychildhoodaustralia.org.au

Hours of Operation

Kids World is open Mondays to Fridays 6.30 am to either 6 or 6:30pm every day of the year, except on public holidays. Parents and/or guardians are welcome to enter the centre at any time during business hours to exchange information with management or Educators about their child.

Educational Program

The educational program at Kids World is governed by the National Quality Framework (NQF). The NQF is a national system that introduces a new quality standard to improve early childhood services across Australia. Our program is also influenced and inspired by the teaching philosophies of Reggio Emilia and Maria Montessori.

Our activities, resources and routines are carefully planned and designed in response to children's

interests, experiences and backgrounds. We are purposeful in each interaction and observant on how children react and engage. Through the influence of Reggio, we facilitate free play-based learning whilst we also include a more structured approach as required through the guidance of the Montessori approach.

You are welcome to discuss your child's process with Educators or management. You will also receive regular updates via Storypark. Storypark is an online communication system that documents your child's learning journey at Kids World and beyond.

For details of what program has been planned for the children at any given time, please refer to Storypark. We welcome feedback on all areas of the program.

For full details of the Program Policy, please refer to the Kids World Policies and Procedures Manual.

Enrolment

During the enrolment process, we provide you with information to help you make an informed decision of whether to enlist your child in our centre. Once you've made the decision to send your child to Kids World, enrolment is also the time when we obtain all the information from you to ensure that the necessary systems are in place to avoid any problems in the future. As a guide, the steps to enroll your child at Kids World are:

- Arrange for a time to visit Kids World for a tour of our rooms and facilities.
- Receive and read a copy of the Kids World Parent Handbook.
- Complete all information in the Enrolment Form, sign the authorisations page and return it to Kids World.
- Present your child's updated Immunisation Record to the Kids World staff.
- Present your child's birth certificate
- Complete the All About Me
- Complete the Direct Debit form to facilitate the payment of your future fees.
- If you have not already done so, lodge a claim for approved child care payments (Child Care Subsidy) with Centrelink.
- Provide us with any other additional information or items as applicable: any Medical Management plan for your child; any medication for your child; any court orders relating to custody arrangements; etc

Orientation

Once you have returned your completed enrolment form and Kids World has confirmed your child's place in the centre, we will arrange a suitable time for you and your child to begin the Orientation Process. Orientation ensures that you have a full understanding of what you can expect for your child at Kids World and that you are completely at ease about leaving them in our care. This is also an excellent time for you to meet your child's Educators and to ask any questions you might still have. To facilitate the process, please take the time to read the Parent Handbook before you come to orientation.

The orientation process begins with a two-hour 'play visit' where you are invited to spend some time with your child whilst they become familiar with the new environment and people in their room. Depending on you and your child's comfort level, you may step out of the room but remain within the centre premises. You will not be charged for this two-hour play visit. An additional visit can be booked if you wish.

On your child's first full day in the centre, we encourage you to stay for a short time to help your child to settle into the room. You are welcome to bring a comfort toy or a photo from home if this will help. Be assured that although your child might become distressed in the first few times you leave them in care, they will grow in confidence in time. You are welcome to contact us any time during the day to see how your child is going. Please rest assured that you are doing a great thing for your child by placing them in care with Kids World, the social and emotional benefits are immeasurable.

Priority of Access

Enrolment at Kids World will be accessible to all children and families without exception, subject to availability of places, without distinction or discrimination on account of race, sex, language, religion, political or other opinion, national or social origin, property, birth or other status, whether of child or family.

In relation to the allocation of childcare places to families, Kids World complies with the Priority of Access Guidelines mandated under the Child Care Management System. Priority is given in the following order:

1. Children at risk of serious abuse or neglect.

2. Children of a single parent who satisfies, or of parents who both satisfy, the work/ training/ study test under Section 14 of the New Tax System Act 1999.
3. Any other children.

Within these main categories, priority should also be given to children:

- In Aboriginal and Torres Strait Islander families
- In families which include a disabled person
- In families which include an individual whose adjusted taxable income does not exceed the lower income threshold or who or whose partner are on income support.
- In families with a non-English speaking background
- In socially isolated families
- Of single parents

The Priority of Access guidelines govern the management of waiting lists and situations when there are no places currently available, but a high-priority child is requesting a place.

For full details of the Access Policy, please refer to the Kids World Policies and Procedures Manual.

Cancelling or Changing Days

A minimum of two (2) weeks written notice is required for changes or reduction in days as well as ceasing care. Prior to the change date, please confirm the change in days via email so we have a paper trail.

For full details of the Termination of Place in Children's Service Policy and the Change of Details Policy, please refer to the Kids World Policies and Procedures Manual.

Fee Payment & Centrelink

Fee amounts are communicated upon enrolment. In most cases, there is fee assistance available through Centrelink under the Child Care Subsidy (CCS) scheme. It is parents' responsibility to have their incomes assessed by Centrelink so that the applicable percentage reduction can be applied to your child care fees.

It is parents' responsibility to pay out-of-pocket for the remaining amount after your CCS and/or other entitlements are deducted from your daily fees. This remaining amount is called your 'Gap.'

Your Gap must be paid one week in arrears and will be detailed in your emailed statement.

Kids World is responsible to ensure data reports submitted to Centrelink are accurate, valid and true and that any person submitting data is trained and confident to do so.

For full details of the Child Care Subsidy Policy, please refer to the Kids World Policies and Procedures Manual.

Information about Centrelink entitlements can be obtained from www.humanservices.gov.au.

Overdue Accounts

In case of financial difficulty, parents/guardians are encouraged to inform the Kids World Director of problems they are encountering with the payment of fees. The Director will endeavour to establish a suitable arrangement for payment of fees, taking into consideration the individual circumstances of the family involved.

Kids World retains the right to cease care at the service if the account remains unpaid. Parents will be notified if their child's place in the centre is due to be cancelled due to unpaid accounts. Long outstanding accounts will be referred to a Debt Collection Agency.

For full details of the Fees Policy and the Change of Details Policy, please refer to the Kids World Policies and Procedures Manual.

Collecting and Dropping off your child

Please be sure to sign your child in at the Qikkids Kiosk and sign out at pick-up time. Please note that failure to do so may result in you paying out-of-pocket for the CCS component of your fees.

Please contact a staff member when dropping off and picking up your child, to ensure that the Educators are aware of your child's arrival and departure, and to allow some time for the exchange of important information about your child's day.

No child will be allowed to leave the service unless collected by the parent or the authorized person whom you have nominated in the Enrolment Form. This does not apply if the child requires medical assistance in case

of emergency. To avoid inconvenience, please advise Kids World immediately if there are any changes to the persons who are authorized to collect your child.

For full details of the Delivery & Collection of Children Policy, please refer to the Kids World Policies and Procedures Manual.

Absences and Holidays

Because your child continues to hold a place in the centre even when he or she is not able to attend, the full fee is still payable during an absence. This applies to all absences due to sickness or any other reason, as well as public holidays and family holidays.

The only exception is when the child takes holidays. Each family is entitled to 4 weeks holiday per calendar year. A 50% discount is applied to reserve the spot and two weeks' notice must be given

For full details of the Fees Policy, please refer to the Kids World Policies and Procedures Manual.

Illness

Children and adults suffering from any of the diseases listed in the Health Department's Minimum Period of Exclusion from Primary Schools and Children's Services Centres for Infectious Diseases and Contacts chart must not attend Kids World for the recommended period.

In addition to the above, parents are requested not to send their child if he/she has any of the following:

Fever and associated symptoms – A child with a fever more than 38C must be kept at home (or will be sent home). It is advised that the child stay home fever free for at least 24 hours. A child should not return to the centre until a child's energy level and appetite should be back to normal.

Hospitalisation – Where a child has been hospitalized and is attending the service within 36 hours of discharge a medical certificate stating the child is able to recommence care is required.

Prescribed antibiotic / medication – A child who has been prescribed antibiotics for an illness should be kept at home for 24 hours after the commencement of antibiotics or on presentation of a medical certificate stating the

child is able to recommence care. The service is not to administer the first dose of any medication in case of severe reaction.

Vomiting – A child who is vomiting must be kept home until the vomiting has ceased for at least 36 hours. Where it is determined that an outbreak has occurred, children infected will be excluded from the service for 48 hours after the last occurrence of vomiting or diarrhea.

Head Lice – The child must be excluded until treatment has commenced. Other members of the family will also need to be checked and treated if necessary. Kids World may conduct inspections for head lice if needed.

For a full online version of the Minimum Period of Exclusion from Children's Services Centres in your state please visit:

www2.health.vic.gov.au

[Exclusion from childcare, preschool, school and work | SA Health](#)

For full details of the Infectious Diseases and Control Policy, please refer to the Kids World Policies and Procedures Manual.

Late Collection or Failure to Collect a Child

Parents/guardians are expected to collect their child on or before the end of business hours 6/6:30pm. After 6/6:30pm, a penalty for late collection will be charged to the parent's account as follows:

\$15 for the first 10 minutes late
\$5 per 5-minute block thereafter

When a child is not collected by the parent/guardian at the end of business hours, Kids World staff members will make every effort to contact the parent or emergency contact person nominated on the enrolment form. After a reasonable time, should staff not be able to contact any of the above persons, the Department of Education and Early Childhood Development and the Police will be informed. After hours, a sign will be placed on the front door as to the whereabouts of the child.

For full details of the Delivery & Collection of Children Policy, please refer to the Kids World Policies and Procedures Manual.

Food

Kids World provides breakfast, morning tea, lunch, afternoon tea and late snack as part of the daily routine. We can also provide for a child who requests for food outside the routine meal times, if needed. All meals are included in the child care fees. Educators keep a daily log of times and amount of your child's food intake and we can provide you with this information at the end of the day.

Food is prepared on-site by our Chef who is also a trained Food Safety Supervisor. Our food planning is guided by the national guidelines outlined in the Get up & grow: Healthy eating and physical activity for early childhood. Please feel free to view our menus which are displayed in the foyer just outside the kitchen. We welcome your feedback to help us in developing healthy, interesting and culturally diverse meals.

Please feel free to discuss with us any special dietary needs for your child, including allergies and intolerances, cultural or religious restrictions, or individual preferences, and we will aim to accommodate and support these needs and choices as much as practicable. To ensure the safety of all children, please discourage your child from bringing food from home into the centre.

Children are encouraged to try different types of food, and educators will ensure that children are eating adequately during the day. Alternative options will be provided for a child who adamantly refuses a meal. If refusing to eat adequately becomes a persistent pattern at meal times for your child, the Educators will discuss the matter with you.

Kids World supports mothers who wish to provide breast milk to their children whilst in care. If you wish to return to the service to breast feed your child, we will provide a comfortable area for you upon request. If you wish to provide expressed breast milk (EBM) or baby formula for your child to consume during the day, please refer to our food handling procedures or discuss the matter with your child's Educator.

For full details of the Get up & grow: Healthy eating and physical activity for early childhood please visit www.health.gov.au

For full details of our Nutrition Policy, please refer to the Kids World Policies and Procedures Manual.

Need help with English?

If you have English as an Additional Language and you need an interpreter to help you understand any of the information pertaining to enrolment, we recommend that you complete the Enrolment and Orientation process with a friend or relative who can translate for you. We also have a diverse workforce who are happy to help.

Otherwise, please advise us immediately. If your child is enrolled in the Kindergarten Program, you may be eligible for funded interpreting service through The Interpreter and Translating Services, which will incur no cost for you. In all other cases, fees may apply and charged towards your account.

Sleep and Rest

Kids World provides safe and effective rest and sleep arrangements for children as part of the daily routine. However, children who refuse to sleep are not forced to do so during organised sleep times. Children who are not sleeping will be offered experiences in quiet time allowing the sleeping children to rest without interruption.

When settling children for rest, Educators will use a range of techniques and strategies before and during rest periods considering the individual needs of children, parenting beliefs and values of families, cultural and religious practices, professional philosophy, amongst other things.

Wherever possible, Educators are to accommodate parent requests regarding comfort toys (e.g. use of bottles or routines at sleep time; child not to have a sleep time or child to stay in a cot where possible). If Educators have concerns about the methodology requested by parents, a written advice from a medical practitioner may be requested.

To reduce the risk of Sudden Infant Death Syndrome, Kids World follows the SIDS safe sleeping guidelines, which include amongst others:

- All babies will be put on their back to sleep, from birth
- Older babies will be put to rest on their back. If

they turn over during their sleep Educators will allow them to find their own position.

- Babies will sleep with their face uncovered
- Babies will be kept in an environment that is free from cigarette smoke whilst in care and families will be given information on the effects of smoking around children.
- There are no quilts, doonas, duvets, pillows, fluffy toys or cot bumpers in the cot.
- Regular cot checks occur consistently

For full details of our Sleep, Rest and Safe Sleeping Policy, please refer to the Kids World Policies and Procedures Manual.

For further information about SIDS, please ring 1300 308 307 or via the website www.sidsandkids.org

Individual Clothing Needs and Preferences

We respect your family's choice of clothing and cultural traditions. Please inform the Educators if you have preferences regarding privacy and modesty when children are having their clothes changed or are dressing themselves.

We encourage parents to dress children in comfortable, non-restrictive clothes that support their play and learning. A variety of messy activities are provided for the children and although protective smocks may be provided, we recommend that you provide a spare set of clothing for your child. Soiled clothing will be placed in a plastic bag for parents to take home. Please provide appropriate footwear for your child which Educators will ensure are always worn in the playgrounds, the only exceptions may be when children are playing in the sandpit or water. Thongs, slip-ons and clogs are not suitable footwear for play.

Because children are given the opportunity to go outside daily, we encourage you to dress your child in clothing that is appropriate for the temperature and weather. During the months of September through to April, please remember to bring a hat (legionnaires, bucket or broad brim only) for your child to protect the face, neck. Children are also encouraged to wear sun protective clothing that covers as much skin as possible during this period. Singlet tops are not appropriate to be worn outside during this period and will need to be covered

by a t-shirt.

Comfortable clothing that goes on and comes off easily is recommended to enable children to develop self-help skills and manage independently (especially at the toilet) e.g. trousers with loose elastic waists; tops with large necks, cardigans, jackets; slip on shoes/shoes with Velcro; bigger buttons/toggles etc.

For hygienic purposes, toilet-trained children, will always be encouraged to wear underpants. Please mark all your child's clothes and shoes with their name. Every care is taken, but no liability can be accepted for the loss or damage of clothes.

For full details of Children's Clothing Policy and the Sun Smart Policy, please refer to the Kids World Policies and Procedures Manual.

Hygiene Procedures

Kids World follows specific procedures to ensure that hygiene is always maintained in the centre. These include proper handwashing procedures, use of gloves, cleaning routines amongst others.

We encourage parents to help reinforce what the children are learning in the centre about hygiene by doing the same practices at home. Some of these procedures include:

- Wash hands after toileting, wiping noses, playing outside, handling animals or pets
- Wash hands before preparing/handling/eating food.
- Wash hands for approximately 15 seconds rubbing vigorously including backs of hands, wrists, between fingers, under fingernails. Rinse hands for approximately 10 seconds, and then dry.

For full details of the Hygiene Policy, please refer to the Kids World Policies and Procedures Manual.

Immunisation

As a requirement to confirm your child's enrolment, you must provide proof that the immunisation status of your child is current. You may provide any of the following:

Immunisation History Statement from the Australian Childhood Immunisation Register (ACIR) OR

Immunisation Status Certificate from a medical doctor or local council immunisation with the required information.

We are required by regulation to refuse enrolment if your child's immunisation is not current. Exceptions apply.

The health of your child also relies on the health of all the members of the family in your household. Adult vaccination is offered under the National Immunisation Program to eligible adults.

For full details of the Immunisation Policy, please refer to the Kids World Policies and Procedures Manual.

For information on the necessary immunisation for your child and the appropriate age to receive it, please refer to the Department of Health National Immunisation Program Schedule at <http://www.immunise.health.gov.au/>

Child Protection

Kids World is committed to protecting children from physical, emotional, sexual abuse or neglect. We are mandated by law to report all concerns regarding the immediate safety, abuse, vulnerability and cumulative harm of a child. All concerns relating to child protection are immediately referred to the Kids World Director within the guidelines of confidentiality. Educators will document, including time and date, any observations relating to an identified concern.

If there are reasonable grounds to believe that a child and/or family is vulnerable, and the concerns have a low to moderate impact on the child and the immediate safety of the child is not compromised, Kids World will refer the family Child and Family Information, Referral and Support Teams (Child FIRSTs).

Kids World will notify Child Protection If there are reasonable grounds to believe that any child:

- has been abused physically, sexually, emotionally or is experiencing persistent neglect or persistent family violence where

there is a likelihood of significant harm to the child;

- whose actions or behavior may place them at the risk of significant harm;
- who appears to have been abandoned and/or other person is caring properly for the child.

For full details of our Child Protection Policy, please refer to the Kids World Policies and Procedures Manual.

For information on making a report to Child Protection, please visit: [Make a report | National Office for Child Safety](#)

Sustainable Practices

Kids World is committed to increasing children's and families' awareness of our shared responsibility towards the environment and to a sustainable future. Sustainability is an important aspect of the educational program at Kids World. Our children's garden gives opportunities for children to observe the cycles of crops. Children participate in segregating food scraps and composting. We talk about the importance of water, energy and non-renewable resources.

We encourage parents to help reinforce what the children are learning in the centre about sustainability by doing the same practices at home. Some of these practices include recycling, gardening, conserving energy, conserving water and purchasing sustainable products.

For full details of our Environmental Sustainability Policy, please refer to the Kids World Policies and Procedures Manual.

For information on how you can help make your practices at home more sustainable, please visit www.sustainability.vic.gov.au <https://renewalsa.sa.gov.au/our-approach/sustainability-environment-and-innovation>

Sun Protection

Kids World uses a balanced approach to play outside in the sun. We recognise the importance of having exposure to Vitamin D found in sunlight in order to develop healthy bones and muscles. However, exposure to too much of the sun's UV rays can cause sunburn, skin and eye damage and skin cancer. We incorporate this balanced approach in our policy and procedures, as well

as in how we present sun protection to children in our educational program.

We encourage parents to help reinforce what the children are learning in the centre about being sun smart by doing the same practices at home. Some of these practices include:

- Daily exposure to sunlight through outdoor play
- Accessing the daily local sun UV levels and times from the Sun Smart website.
- Use of sun protective measures from September to the end of April and whenever UV levels reach 3 and above:
 - Use a wide-brimmed hat to protect the face, neck and ears
 - Apply sunscreen SPF 30 or higher at least 20 minutes before going outdoors and reapply every 2 hours

Note: With parental consent, children with naturally very dark skin may not be required to wear sunscreen to help with Vitamin D requirements

- Seek shade when possible
- Wear loose fitting clothes that cover as much skin as possible

For full details of our Sun Smart Policy, please refer to the Kids World Policies and Procedures Manual.

For further information on sun protection, please refer to Sun Smart website at www.sunsmart.com.au

Emergencies

Kids World has specific procedures in place to ensure that educators, children and families are prepared in case of any emergencies such as fire, earthquake, severe weather, bomb or substance threat, intruder, gas leaks, amongst others. These procedures are outlined in the Emergency Management Plan which is reviewed regularly. Practice drills are conducted throughout the year. An evacuation plan diagram and basic emergency procedures are posted near emergency exits throughout the centre.

In the event of injury, trauma or illness, first aid procedures shall be administered immediately. If necessary, Educators shall seek medical assistance and/or an ambulance. If injury, trauma or illness is severe, or if the injury is sustained on the head, you will be informed immediately by phone either at home or at work. If we are unable to contact you, we will contact the

emergency contact persons whom you have listed in the enrolment form. If the injury is minor, you will be informed as soon as practicable but within 24 hours. Details of any incident will be recorded in an Injury, Trauma and Illness Report which educators will ask you to sign and date.

For full details of our Emergency Situations Policy and our Emergency Management Plan, please refer to the Kids World Policies and Procedures Manual.

Children with Additional Needs

Kids World respects the diversity of children's backgrounds and abilities and we aim to support children with additional needs so they can participate successfully in the early childhood program and in other endeavours in the future. We recognise that supporting children with additional needs involves the consolidated effort of the family, Kids World and other members of the community.

If your child has a diagnosed additional need, or if you suspect that your child may have additional needs, please inform Kids World management so that we can make the necessary arrangements to support you and your child. In most cases, there is funding support available for children with additional needs, and we can assist you through the process.

For information on support services available for children with additional needs, please visit:

Victoria:

<https://www.vic.gov.au/disability-and-inclusive-education>

South Australia:

<https://www.education.sa.gov.au/parents-and-families/student-health-and-disability-support>

For full details of our Inclusion, Diversity and Equity Policy, please refer to the Kids World Policies and Procedures Manual.

Concerns and Grievances

Kids World has an 'open door' approach towards families of children enrolled in the centre. Please feel free to discuss any concerns or grievances you may have directly with the relevant Educators or Leaders, and they will work with you towards mutually agreeable solutions.

You may also address your concerns directly with management by contacting:

Victoria:

Gurpreet Kaur Chandal (Centre Manager)
Phone number: 03 9741 4525
Email: gurpreet@kidsworld.edu.au

South Australia:

Patricia Winni-Emma (Operations Manager)
Phone number: 0428 496 960
Email: trish@kidsworld.edu.au

If the complaint is of a serious nature and alleges that the health, safety and well-being of any child is being compromised within the centre or if it involves a contravention of the National Regulations, please contact:

Victoria

Department of Education and Training
Phone: 1300 307 415
Email address:
licensed.childrens.services@education.vic.gov.au

South Australia

Department of Education and Early Childhood
Development
Phone: 1800 882 413
Email address:
educationstandardboard@sa.gov.au

For full details of our Concerns and Grievances Policy, please refer to the Kids World Policies and Procedures Manual

We thank you choosing Kids World. We will work hard every day to make sure you are happy with that decision.



Are you the *lawful authority of the child being enrolled?** Yes.

No. Please do not proceed with filling out this form.

*Lawful authority refers to all the powers and responsibilities that a parent has in relation to their child. These powers and responsibilities can only be changed by a court order. It is not affected by the relationship between the parents (ie whether or not they live together etc). A court order may take away authority of a parent to carry out an action, or may give it to another person. A guardian of a child also has lawful authority.

Enrolment Date:

INFORMATION ABOUT THE CHILD

Family Name: _____ Given Name: _____

Date of Birth: ____/____/____ Centrelink CRN: _____

Address: _____

Is the child of Aboriginal or Torres Strait Islander descent? Yes No

Language/s spoken at home:

Cultural background: _____

Religious background
(optional): _____

Has the child been in care before? Yes. Please specify where:

 No.

BOOKED DAYS

Please indicate the days and times when you would like for your child to be booked to attend Kids World.

| DAY | Drop-off Time | Pick-up Time |
|-----------|---------------|--------------|
| Monday | | |
| Tuesday | | |
| Wednesday | | |
| Thursday | | |
| Friday | | |



INFORMATION ABOUT THE PARENT/GUARDIAN

| | |
|--|--|
| <p>Primary contact</p> <p>Full Name: _____</p> <p>Date of Birth: ____ / ____ / ____</p> <p>Relationship to Child:</p> <p><input type="checkbox"/>Mother <input type="checkbox"/>Father <input type="checkbox"/>Legal Guardian</p> <p><input type="checkbox"/>Other (pls specify)</p> <p>_____</p> <p>Address:</p> <p><input type="checkbox"/> Same as child's address. The child lives with me.</p> <p><input type="checkbox"/> Other _____</p> | <p>Secondary contact</p> <p>Full Name: _____</p> <p>Date of Birth: ____ / ____ / ____</p> <p>Relationship to Child:</p> <p><input type="checkbox"/>Mother <input type="checkbox"/>Father <input type="checkbox"/>Legal Guardian</p> <p><input type="checkbox"/>Other (pls specify)</p> <p>_____</p> <p>Address:</p> <p><input type="checkbox"/> Same as child's address. The child lives with me.</p> <p><input type="checkbox"/> Other _____</p> |
| Contact Details | Contact Details |
| <p>Home Phone Number: _____</p> <p>Work Phone Number: _____</p> <p>Mobile Number: _____</p> <p>Email Address: _____</p> <p>Centrelink CRN: _____</p> <p>Centrelink Hours & Percentage: _____</p> <p>Are you the main contact with Centrelink?</p> <p><input type="checkbox"/> Yes. <input type="checkbox"/> No.</p> <p>This person has authority to authorise the removal of our child from the premises:</p> <p><input type="checkbox"/> Yes. <input type="checkbox"/> No.</p> | <p>Home Phone Number: _____</p> <p>Work Phone Number: _____</p> <p>Mobile Number: _____</p> <p>Email Address: _____</p> <p>Centrelink CRN: _____</p> <p>Centrelink Hours & Percentage: _____</p> <p>Are you the main contact with Centrelink?</p> <p><input type="checkbox"/> Yes. <input type="checkbox"/> No.</p> <p>This person has authority to authorise the removal of our child from the premises:</p> <p><input type="checkbox"/> Yes. <input type="checkbox"/> No.</p> |



AUTHORISATION FOR OTHER PERSONS TO COLLECT THE CHILD / EMERGENCY CONTACT PERSONS

Please provide details of persons whom you are authorising to:

- Collect the child at the end of the day if you or any other parent or guardian listed above are unable to do so for any reason and/or
- Be contacted in case of an accident, injury, trauma, illness or for permission to give medication to the child if yourself or any other parent or guardian listed above cannot be contacted.

| | |
|--|--|
| Full Name: _____ | Full Name: _____ |
| Relationship to Child: _____ | Relationship to Child: _____ |
| Address: _____ | Address: _____ |
| Contact Details | Contact Details |
| Home Phone Number: _____ | Home Phone Number: _____ |
| Work Phone Number: _____ | Work Phone Number: _____ |
| Mobile Number: _____ | Mobile Number: _____ |
| Email Address: _____ | Email Address: _____ |
| <p>This person has authority to authorise the removal of our child from the premises:</p> <input type="checkbox"/> Yes. <input type="checkbox"/> No. | <p>This person has authority to authorise the removal of our child from the premises:</p> <input type="checkbox"/> Yes. <input type="checkbox"/> No. |

COURT ORDERS RELATING TO THE CHILD

Are there any court orders relating to the powers and responsibilities of the parents in relation to the child or access to the child?

No.

Yes. Please present the original copy of the court order to the enrolment staff.

If these orders change the powers of a parent/guardian to: authorise the taking of the child outside Kids World by a staff member, consent to the medical treatment of the child, request or permit the administration of medication to the child, collect the child and/or give these powers to someone else, please describe these changes and provide the contact details of any person given these powers:

| |
|---|
| <input type="checkbox"/> Not Applicable |
|---|



CHILD'S IMMUNISATION RECORD

Is your child's immunisation updated?

- Yes. Please present any of the following:
 - **Immunisation History Statement** from **Australian Childhood Immunisation Register (ACIR)**
 - OR an **Immunisation Status Certificate** from a medical doctor or local council immunisation service that includes:
 - child's full name, date of birth & address
 - list vaccines the child has received and when the vaccine was given
 - show the date of the child's next due vaccine OR include a statement saying the child has completed all their childhood vaccinations
 - if relevant, list any vaccines the child cannot receive for medical reasons
- No. Please arrange for your child's immunisation to be updated before proceeding with enrolment
 - OR provide proof of vulnerability or disadvantage, aboriginal or Torres Strait Island descent or need for child protection to avail of the 16 week 'grace period.'

*A grace period applies in exceptional circumstances. Please refer to the attached information for more details.

CHILD'S MEDICAL EMERGENCY CONTACTS INFORMATION

Name of Doctor: _____ Telephone number: _____

Name of medical service: _____

Address: _____

Maternal and child health nurse centre: _____

Medicare number: _____

Health care card number: _____



HEALTH INFORMATION

Does your child have any allergy, intolerance or sensitivity?

| | |
|------------------------------|---|
| <input type="checkbox"/> No. | <input type="checkbox"/> Yes. Please provide a full list of all food products or allergens that can trigger the allergy, intolerance or insensitivity. |
| | Please provide Kids World with medication or treatment that you use to manage or treat the allergy, intolerance or insensitivity if it occurs. |

Does your child have Anaphylaxis?

| | |
|------------------------------|--|
| <input type="checkbox"/> No. | <input type="checkbox"/> Yes What is the main allergen? IMPORTANT: You must provide an Anaphylaxis Management Plan from your General Practitioner. You must provide an up to date EpiPen at all times that your child is in the centre. |
|------------------------------|--|

Does your child have Asthma?

| | |
|------------------------------|---|
| <input type="checkbox"/> No. | <input type="checkbox"/> Yes. IMPORTANT: You must provide an Asthma Management Plan from your General Practitioner. You must provide an up-to-date asthma medication at all times that your child is in the centre. |
|------------------------------|---|

Does your child have any special medical condition or needs which are relevant for Educators to know about?

(Eg. Diabetes, Epilepsy, Autism, etc)

| | |
|------------------------------|---|
| <input type="checkbox"/> No. | <input type="checkbox"/> Yes. IMPORTANT: You must provide a Medical Management Plan from your General Practitioner. You must provide any relevant medication as identified in your Medical Management Plan. |
|------------------------------|---|

Does your child have a diagnosed behavioural or social condition? (eg. Hyperactivity)

| | |
|------------------------------|--|
| <input type="checkbox"/> No. | <input type="checkbox"/> Yes. Please provide details. |
|------------------------------|--|

Does your child have any dietary restrictions for cultural or religious reasons?

| | |
|------------------------------|--|
| <input type="checkbox"/> No. | <input type="checkbox"/> Yes. Please provide a full list of all food products that your child is not allowed to have. |
|------------------------------|--|

CONFIDENTIALITY STATEMENT

Kids World will ensure that the information given in this enrolment form is not divulged or communicated directly or indirectly to another person other than to the extent necessary for the care or education or medical treatment of the child; or to a parent or guardian of the child or another person who has lawful authority to require the information; to the secretary or an authorised officer; if expressly authorised, permitted or required to be given by or under any act or law; or with the written consent of the person who provided the information.



AUTHORISATIONS

By ticking 'Yes' to the box/es below and signing your name, you consent to the statement/s listed.

| | | |
|---|------------------------------|-----------------------------|
| I, (please print your full legal name) _____, | | |
| a person with lawful authority of the child referred to in this enrolment form, declare that: | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| The information in this enrolment form is true and correct and I undertake to immediately inform Kids World in the event of any change to this information. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I agree to collect or make arrangements for the collection of the child referred to in this form if he/she becomes unwell at the service. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I consent to the Kids World staff seeking or where appropriate, administering emergency medical treatment as reasonably necessary (eg. calling for an ambulance) and that I will reimburse any necessary expenses incurred by Kids World. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I consent to the staff of Kids World taking my child outside the premises incase of emergency. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I have received a copy of the Kids World Parent Handbook and understand that it is my responsibility to read and understand all that is stated in it. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I agree to pay my fees. I understand that if my fees are more than two weeks in arrears, my child/ren's position may be cancelled. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I understand that if I change days or cancel care, I must give Kids World two weeks' notice. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I have read and understood the Priority of Access Guidelines which are in the Parent Handbook. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I understand that I must make arrangements for my child/ren to be picked up if I am not available to pick them up by 6pm, or pay the late fee as stated in the Parent Handbook. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I give permission for Kids World to take photographs of my child/ren for planning and programming purpose. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I give permission for Kids World staff to take photographs of my child for any media purposes (eg. newsletter, website, advertising). | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I give permission to the staff of Kids World to apply SPF 30+ Sunscreen on my child/ren. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I give permission to the staff of Kids World to apply nappy cream on my child/ren when needed. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I give permission to the staff of Kids World to take my child off premise on small community walks/excursions. | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| I give permission for my child to go on Storypark (online communication and planning system) | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Signature: _____ Date: _____ | | |



REQUEST AND AUTHORITY TO DEBIT THE ACCOUNT NAMED BELOW TO PAY

KIKA INVESTMENTS PTY LTD IIOC & ATF KIKA FAMILY TRUST T/AS KIDS WORLD CHILD CARE CENTRE ABN 619194839

REQUEST AND AUTHORITY TO DEBIT

Your Surname

Your Given names

_____ "You"

REQUEST AND AUTHORISE **KIKA INVESTMENTS PTY LTD IIOC & ATF KIKA FAMILY TRUST T/AS KIDS WORLD CHILD CARE CENTRE 518329** TO ARRANGE, THROUGH ITS OWN FINANCIAL INSTITUTION, A DEBIT TO YOUR NOMINATED ACCOUNT ANY AMOUNT **KIKA INVESTMENTS PTY LTD IIOC & ATF KIKA FAMILY TRUST T/AS KIDS WORLD CHILD CARE CENTRE**, HAS DEEMED PAYABLE BY YOU.

THIS DEBIT OR CHARGE WILL BE MADE THROUGH THE BULK ELECTRONIC CLEARING SYSTEM (BECS) FROM YOUR ACCOUNT HELD AT THE FINANCIAL INSTITUTION YOU HAVE NOMINATED BELOW AND WILL BE SUBJECT TO THE TERMS AND CONDITIONS OF THE DIRECT DEBIT REQUEST SERVICE AGREEMENT.

INSERT THE NAME AND ADDRESS OF FINANCIAL INSTITUTION AT WHICH ACCOUNT IS HELD

FINANCIAL INSTITUTION NAME

ADDRESS

INSERT DETAILS OF ACCOUNT TO BE DEBITED

NAME/S ON ACCOUNT

BSB NUMBER (MUST BE 6 DIGITS) _____ - _____

ACCOUNT NUMBER

ACKNOWLEDGMENT

BY SIGNING AND/OR PROVIDING US WITH A VALID INSTRUCTION IN RESPECT TO YOUR DIRECT DEBIT REQUEST, YOU HAVE UNDERSTOOD AND AGREED TO THE TERMS AND CONDITIONS GOVERNING THE DEBIT ARRANGEMENTS BETWEEN YOU AND **KIKA INVESTMENTS PTY LTD IIOC & ATF KIKA FAMILY TRUST T/AS KIDS WORLD CHILD CARE CENTRE** AS SET OUT IN THIS REQUEST AND IN YOUR DIRECT DEBIT REQUEST SERVICE AGREEMENT

INSERT YOUR SIGNATURE AND ADDRESS

SIGNATURE

ADDRESS



ALL ABOUT ME

Hi Families,

This document is designed to tell us all about your child so we can learn how to offer them the best care and possible. Please complete with your child and we will share this with relevant Educators.

| | |
|--|--|
| I prefer to be called | |
| My favourite food is | |
| I can't eat/drink (allergies/preferences) | |
| I like playing with | |
| In my free time I like to | |
| When I'm upset I like to (Do you have a comforter?) | |

| My routine at home looks like | |
|-------------------------------|--|
| 7am | |
| 8am | |
| 9am | |
| 10am | |
| 11am | |
| 12pm | |
| 1pm | |
| 2pm | |
| 3pm | |
| 4pm | |
| 5pm | |
| 6pm | |

| Babies | |
|------------------------|--|
| Can I eat solid food? | |
| Can I have cow's milk? | |
| Do I prefer formula? | |
| What brand of formula? | |
| Additional notes | |



Tell us all about your family's history and culture:

Can you name three things you hope to achieve at Kids World? An example would be to learn how to spell your name!

Tells us about your favourite songs and characters:

Can you draw us a picture?